



Professional Referral Guide

For pediatricians, psychologists, schools, and community partners · Florida & North Carolina



NEW · OPENING JANUARY 3, 2027

An ABA center is opening in Advance, NC

162 Hillside West Drive, Advance, NC 27006 · Davie County. Center-based ABA for ages 2 to 18, serving Advance, Hillside, Bermuda Run, Mocksville, Clemmons and the Winston-Salem area. **The waitlist is open now** — refer a family before opening and their place is held and benefits verified in advance.

Look Up Therapy provides **ABA therapy**, **occupational therapy**, and **mental health counseling** for children and families. **There is no waitlist to begin intake** — a family can start the process the day you refer them. We acknowledge every referral, and we tell you whether we were able to serve the family, including when we could not and why.

THREE WAYS TO REFER — ABOUT ONE MINUTE

FASTEST · SECURE

Secure referral form

The right place for clinical detail. Scan or visit the link.



Scan with a phone camera to open the secure intake form.

BY PHONE

Talk to intake

Urgent or complex cases, or to check coverage before you refer.
(855) 274-1915

BY FAX

Send records

FLORIDA
(561) 375-5006
NORTH CAROLINA
(765) 309-0225

WHAT WE TREAT

ABA therapy **INSURANCE & PRIVATE PAY**

Ages 2 to 18. Center-based in West Palm Beach, FL and from January 2027 in Advance, NC, plus home, school, daycare, and community settings.

Occupational therapy **PRIVATE PAY**

Sensory processing, motor skills, self-care routines, and school readiness.

Mental health counseling **PRIVATE PAY**

Individual and family counseling for children and adolescents.

WHAT TO INCLUDE IN A REFERRAL

- Child's name and date of birth
- Caregiver name and best contact number
- Reason for referral and primary concerns
- Diagnosis and evaluation, if one exists
- Insurance or funding source
- County and preferred service setting
- Anything time-sensitive we should know

A referral without a diagnosis is still welcome — we will tell you what is needed to proceed.

WHAT HAPPENS AFTER YOU REFER

STEP 1

We confirm the referral arrived and identify anything missing.

STEP 2

We contact the family directly to begin intake and answer questions.

STEP 3

We verify clinical fit, geographic coverage, and funding.

STEP 4

With consent, we close the loop with you on the outcome.

WHERE WE SERVE

NORTH CAROLINA

Advance · Davie County
Salisbury · Rowan County
Charlotte · Mecklenburg
Mocksville · Davie County
Concord · Cabarrus County
Bermuda Run · Clemmons

FLORIDA

West Palm Beach
Palm Beach County

Services are delivered where daily life happens — at the center, and in homes, schools, daycares, and community settings.

COVERAGE & FUNDING

- We **verify benefits for the family** before the first appointment and explain what the plan covers before anything is owed.
- Unsure whether we take a family's plan? **Call intake before you refer** and we will check it while you are on the line.
- Families referred to the Advance center before opening have **benefits verified ahead of January**, so there is no scramble at the start.
- Occupational therapy and mental health counseling are **private pay**, with documentation families can submit for out-of-network reimbursement.

Please do not email protected health information. Ordinary email is not appropriate for diagnoses, evaluations, treatment records, or identifying clinical detail. Use the secure referral form or fax. Our website does not collect clinical records through a web form.